



ON-SITE SERVICE



We will help out right away with our on-site service

As well as assisting with **troubleshooting** CNC machine tools, PLC systems or ROBOTS, our **service technicians** are also able to immediately replace defective assemblies using a wide range of **equipment** and put **your system** or **machine** back into operation without delay. This will significantly **reduce** costs relating to **machine breakdowns and any subsequent costs**. We also offer this **on-site service** for our own **HMI/IPC solutions**, sold under the **unipo**[®] brand.

Please call us and describe the **error** displayed on your machine controller. Our **free technical service hotline** is staffed by experienced troubleshooting **CNC**, **PLC** and **ROBOTICS experts** who are waiting to assist you. If the source of the error cannot be properly identified over the phone, on request we can send a **service technician**, who is informed about the problem beforehand via our hotline, to your site.

Our **service technicians** are equipped with professional and modern **diagnostic tools** such as oscilloscopes and programming devices. If necessary, they will bring a **replacement assembly set** that is tailormade for your system or machine. Once the assembly has been replaced, the system is **recommissioned**, if necessary.

The advantages BVS has to offer:

- Specialists experienced in CNC, PLC and ROBOT automation technology
- Support in finding faults – over the phone or on site
- Free technical service hotline
- Use of professional and modern diagnostic tools
- Individual exchange assembly set for recommissioning machines



Available for you around the clock24/7 Hotline:+49 6181 95404-200Fax:+49 6181 95404-5E-mail:info@bvs-electronics.comWeb:www.bvs-electronics.com









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Quality makes the difference.